

# Clinician experiences of healthy lifestyle promotion and perceptions of digital interventions as complementary tools for lifestyle behavior change in primary care

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#### **Competing Interests**

Author PB is part owner of a company, ALEXIT AB, that develops and distributes electronic life style interventions to the health care sector and private companies. All remaining authors declare that they have no competing interests.



#### **Today's presentation**

- Delivering brief intervention for healthy lifestyle behaviors in primary care
- Research Q: how could this be facilitated for busy clinicians?
- Focus: the potential of digital interventions as a means of facilitating increased healthy lifestyle promotion by clinicians in primary care.
- The qualitative study: design, results and conclusions
- Next steps

## Challenges in delivering brief intervention for healthy lifestyle behaviors in primary care

- Primary-care physicians
  - → (a) are somewhat reluctant to treat unhealthy lifestyle behaviors
  - → (b) overutilize relatively ineffective risk education strategies, and
  - → (c) underutilize potentially more effective behavioral or psychological treatments, either in their practices or via referral to outside specialists (Orleans et al., 1985, national US survey of GPs)
- Translating risk, minimizing risk or caring in the context of risk (Gale et al 2016).
  - → Translating risk=interpreting public health data for individual patient risk
  - → Minimizing risk=intervening to reduce the risk of illness/disease
  - → Caring in the context of risk=e.g., managing chronic disease
- A lot of research on patients and behavior change, but little research on clinician subjectivity in risk work.

Orleans, C. T., George, L. K., Houpt, J. L., & Brodie, K. H. (1985). Health promotion in primary care: A survey of U.S. family practitioner *Preventive Medicine*, 14(5), 636-647. doi:http://dx.doi.org/10.1016/0091-7435(85)90083-0

Gale, N. K., Thomas, G. M., Thwaites, R., Greenfield, S., & Brown, P. (2016). Towards a sociology of risk work: A narrative review and sociology Compass, 10(11), 1046-1071. doi:10.1111/soc4.12416

## Research question: how could the work of minimizing risk be facilitated for busy clinicians?

One solution: **facilitated access**, meaning that the clinician offers (facilitates) the patient access to a specified digital intervention for minimizing risk

- Some research on facilitated access by clinicians for reducing symptoms of anxiety and depression (e.g., Hedman et al 2012).
- Regarding alcohol, tobacco, diet and physical activity, only alcohol has been researched (Wallace & Bendtsen, 2014).
- We wanted to explore
  - → how clinicians **currently support patients** to promote a healthy lifestyle,
  - → to what extent they are satisfied with current practice and,
  - → how they perceive a specified **future scenario** where **digital tools** would be available to support patients in changing lifestyle behaviors

Hedman E, Ljótsson B, Lindefors N: Cognitive behavior therapy via the Internet: a systematic review of applications, clinical efficacy and cost-effectiveness. *Expert Rev Pharmacoecon Outcomes Res* 2012, **12**(6):745-76

Wallace P, Bendtsen P: Internet applications for screening and brief interventions for alcohol in primary care settings –implementation and sustainability. *Frontiers in psychiatry* 2014, **5**.

#### **Qualitative study**



#### Focus groups

10 primary health care clinics

Three regions in Sweden:

- 1. Stockholm, with 2.2 million inhabitants,
- 2. Gothenburg with 500 000 inhabitants, and
- Linköping/Norrköping region with about 300 000 inhabitants.

Phenomenological-hermeneutic analysis, in 3 stages: naïve understanding, structural analysis and comprehensive understanding

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#### **Participants**

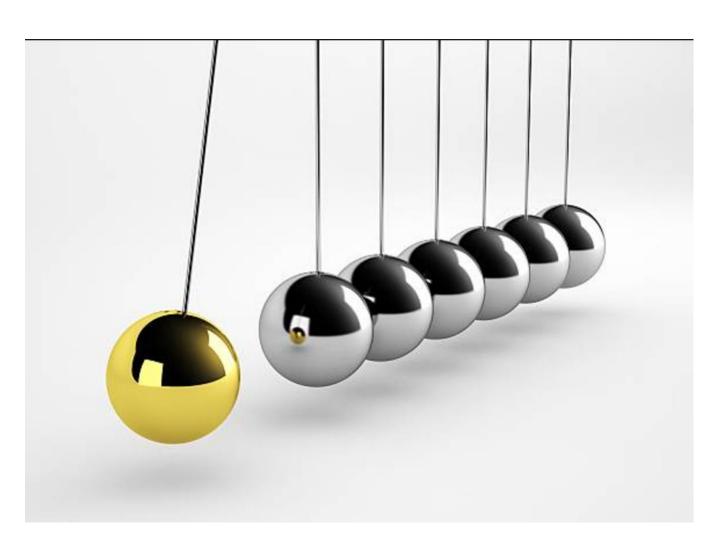
- Each focus group interview included 3-7 clinicians
- 46 participants, 85% women, mean age of 54 years.
- Professions: GPs, nurses, physiotherapists, psychologists, social workers, nutritionist, occupational therapist, nursing assistant and medical secretary.
- Most worked fulltime
- Most discussed lifestyle behaviors with patients at least five times/week
- All reported positive or mixed experiences of working with healthy lifestyle promotion.

#### **Structural analysis**

Meaning unit	Sub-theme	Theme
"So I think we do a good job. Maybe it can be improvedmaybesystematized."	Striving towards professionalism	Following structured professional practice
"I would like to have more of a system, that is preferably online, a questionnaire before the consultation so that gets done, so I don't have to ask or forget"	Embracing the future with critical optimism	
"But we cannot really offer as much in the current situation as we might want tothere aren't those possibilities."	Being in an unmanageable situation	Deficiency in professional practice
"And sometimes I also bring up the other lifestyle behaviors but it's not always at all, but rather when it feels relevant or appropriate."	Following one's perception	Deficiency in professional practice

#### **Comprehensive understanding 1**

The clinician alternates between structured and deficient professional practice.



#### **Comprehensive understanding 2**

## The clinician alternates between structured and deficient professional practice.

The rhythm of this alternation was unpredictable and complex:

- → Sometimes, clinicians could address lifestyle behaviors in a relevant and appropriate manner.
- → Clinicians thus experienced occasional successful allegiance to the structured practice.
- → Shifted into deficient or sub-optimal practice when time and other organizational demands led to their experiencing an unmanageable situation regarding addressing patients' lifestyle behaviors.
- → Ambitions reached beyond actual practice: Asking questions about lifestyle behaviors could lead to losing control of time, moving the clinician into the "gut feeling" mode more characteristic of deficient professional practice.



#### **Conclusions**

- Fndings can help decision- and policy-makers planning to introduce digital tools.
- Digital tools could increase evidence-based practice and lighten the burden of primary care clinicianss.
- We need to maintain a balanced view on digital interventions as complements rather than replacements of face-to-face encounters.
- Introducing digital interventions for healthy lifestyle promotions should allow for personalized patient encounters
- We hope study contributes to maintaining meaningfulness in the patient-clinician encounter, when digital tools are added to facilitate patient behavior change of unhealthy lifestyle behaviors.



### **Next steps**

- Conduct a pilot RCT evaluating referral to a digital tool for patients seeking primary care for mental hea
- Qualitative evaluation with staff and patients (2017-18)
- Plan and conduct a randomized controlled trial (2018-20)

### Digitalizing an existing tool

Downloaded from http://bmjopen.bmj.com/ on February 19, 2016 - Published by group.bmj.com

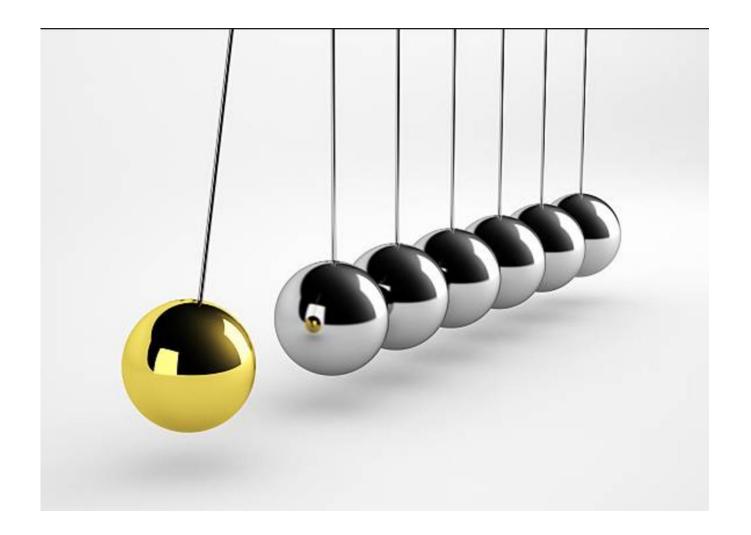
Open Access Research



Implementation of a low-budget, lifestyle-improvement method in an ordinary primary healthcare setting: a stepwise intervention study

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Generated hypothesis: digital intervention may reduce experienced alternation between structured and deficient professional practice



#### Thank you for your attention!