# Novel Approaches to Measuring and Addressing the Common Challenges of Implementation and Long-Term Sustainability in SBIRT: *Alcohol as a Vital Sign*

Stacy Sterling, DrPH, MSW, Thekla Ross, PsyD, Constance Weisner, DrPH, MSW, Jennifer Mertens, PhD, Derek Satre, PhD, Wendy Lu, MS, Joseph Elson, MD, Amy Leibowitz, PsyD

International Network on Brief Interventions for Alcohol and Other Drugs – 2018

28 September, 2018 Santiago, Chile

NIAAA R01AA018660 NIAAA R01AA025902



### Overview

Research to Practice to Research...



The ADVISe RCT → the Alcohol as a Vital Sign "AVS" SBIRT Initiative → studying AVS Outcomes and Sustainability

Our approach for measuring implementation and long-term sustainability

# Setting



#### **KP Northern California**

- 4 million members, 46% of commercial market share in region
- Diverse membership: race/ethnicity, cultural/linguistic, geographic, SES
- 21 hospitals, 233 medical office buildings
- 67,975 employees, 7,447 active physicians, 700 pediatricians
- Mature EHR
- Integrated system (medical, psychiatry, alcohol and drug treatment services)
- Capitated payment system
- Embedded research

# More real-world data on ASBI implementation and sustainability, especially for evaluating long-term sustainability, is critically needed.

Some research on ASBI implementation (Bobb, 2017; Mertens, 2015; Rose, 2016; van Beurden, 2012; Williams, 2011);

Organizational factors identified as critical to successful ASBI implementation include:

- leadership support, flexibility and adaptability, and infrastructure to support monitoring and reporting (Fitzgerald, 2015; Keurhorst, 2015),
- inter-professional practice teams, use of technology to aid implementation, and strong management advocacy (Nunes, 2017),

Other studies have examined obstacles, in particular provider attitudes about ASBI effectiveness and clinical burden (Fitzgerald, 2015)

Most implementation studies are based on small numbers of provider practices and relatively short time-frames (Nilsen, 2006)

Few have examined these factos in conjunction with patient outcomes over time, or factors associated with sustainability.

Few studies of interventions for other kinds of health conditions have examined long-term sustainability (Whitford, 2004;Gundim, 2011) most have only focused on initial implementation and short-term sustainability (Francis, 2016)

How quality and fidelity of alcohol BIs are maintained long-term in real-world clinical practice, and their clinical effectiveness, are critical questions for the alcohol field.

Ideally, ASBI includes: systematic screening with E-B instruments, Brief Intervention, and a referral-to-treatment protocol;

#### **Core elements** of brief interventions include:

- open-ended questions, affirmations to build patient's self-efficacy and motivation about goals,
- discussion of drinking amount norms,
- reflective listening using patients' own language,
- practical tips for cutting back or quitting,
- drinking reduction goal setting, and
- a summary of how the patient's overall health goals may benefit from cutting back.

Several of these components have been shown, in controlled trials, to be associated with better patient outcomes. (Kaner, 2018; Whitlock, 2004)

It is unclear whether the components are sustained in clinical practice, however, as other clinical activities compete with BIs, and training effects may diminish.

Moreover, the extent to which fidelity to these core components is essential for optimal clinical effectiveness remains unexplored (Hall, 2016 )

#### **ADVISe Alcohol SBIRT Trial**

(Mertens R01AA018660)

- Cluster-randomized implementation trial
- 54 Primary Care Clinics
- 11 Medical Centers
- 639,613 patients with visits
- 556 primary care providers

### Alcohol as a Vital Sign (AVS) Alcohol **SBIRT Initiative**



- 21 Medical Centers
- ~4 million members

adult primary care

• ~9,000 active physicians

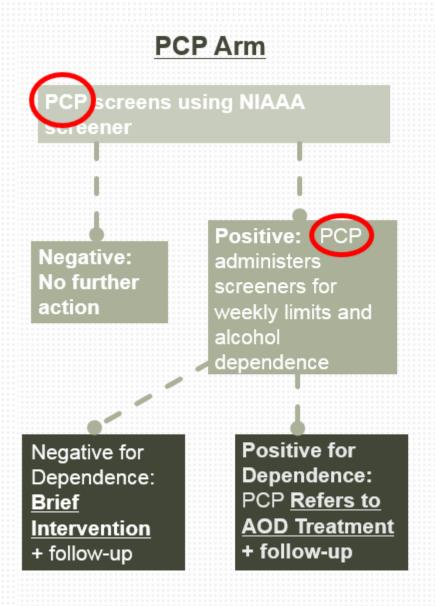


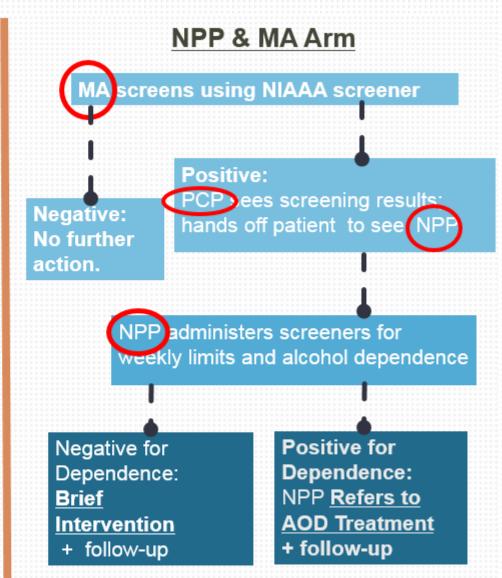


- Region-wide implementation of alcohol SBIRT in Kaiser Permanente Northern California adult primary care
- 21 Medical Centers
- ~4 million members
- ~9,000 active physicians



#### Workflows of the original ADVISe Trial

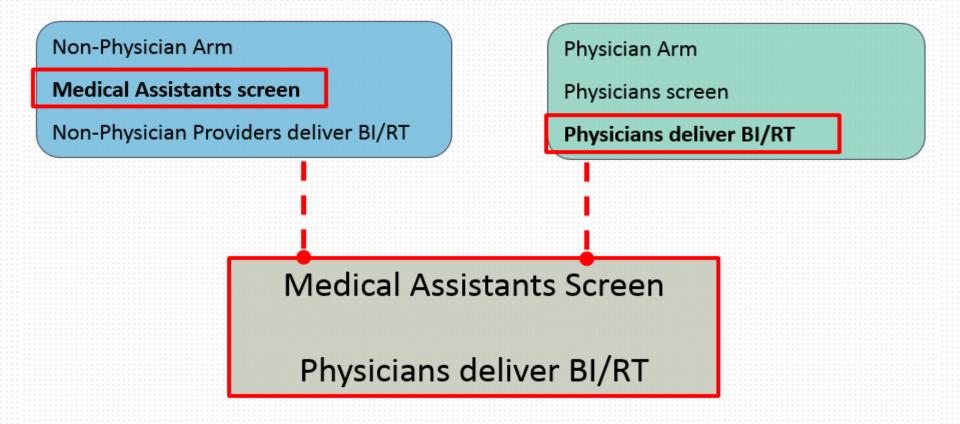




# Percentage Screened and Given BI by Study Arm in Year 1 in ADVISe Trial

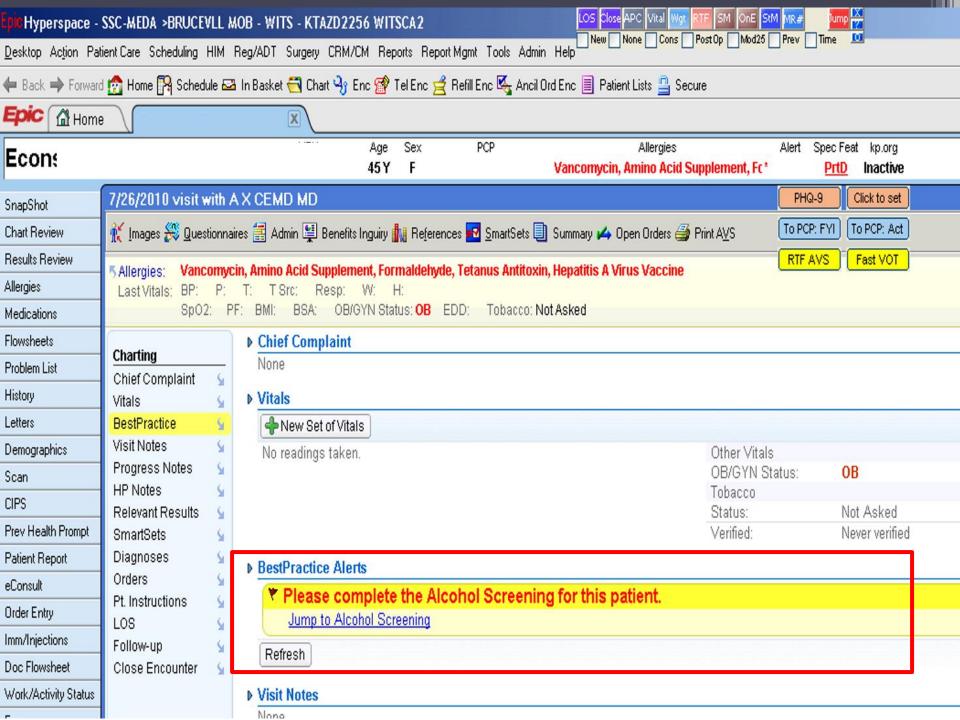
	PCP Arm	NPP Arm	Control
% Screened	14.7%	64.6%	5.9%
% Given Brief Intervention / Referral (among positive screens)	44.4%	3.4%	2.7%

## Hybrid model adopted for region-wide implementation

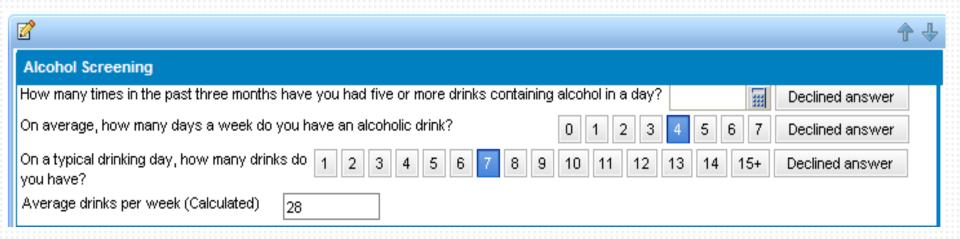


Consistent with system workflow for other screening initiatives

Took advantage of Medical Assistant Rooming Tool overhaul



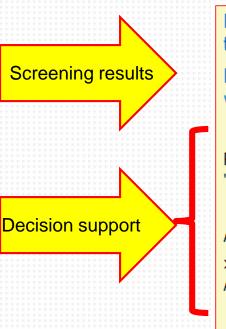
# Alcohol as a Vital Sign Questions in KPHC "MA Rooming Tool"



NIAAA Single-item screening item (4+/5+ drinks per day, tailored to age and gender)

+ daily and weekly quantity/frequency

### **Best Practice Alert**



Assessment tools

Patient had 4+ drinks/day 7 time in past 3 months, which exceeds the daily low-risk limit: no more than 3 drinks on any one day (women/older adults or men aged 18-65).

Patient typically has 20 drinks a week which exceeds weekly low-risk limits: no more than 7 per week.

Patient has screened positive for Unhealthy Alcohol Use. Provide Brief Advice to "Cut Back." and code "Counseling, Alcohol prevention".

Ask questions to screen for Alcohol Dependence (see more info below).

>>If positive to either question, refer to CD services if patient agrees and code "Monitoring, Alcohol Use and Abuse"; document if referral refused.

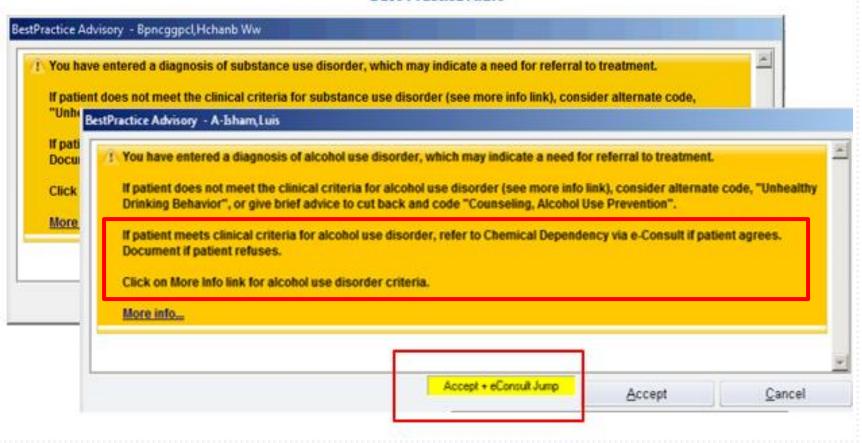
[Note: Alcohol Dependence screening indicates possible dependence but does not confer a diagnosis.]

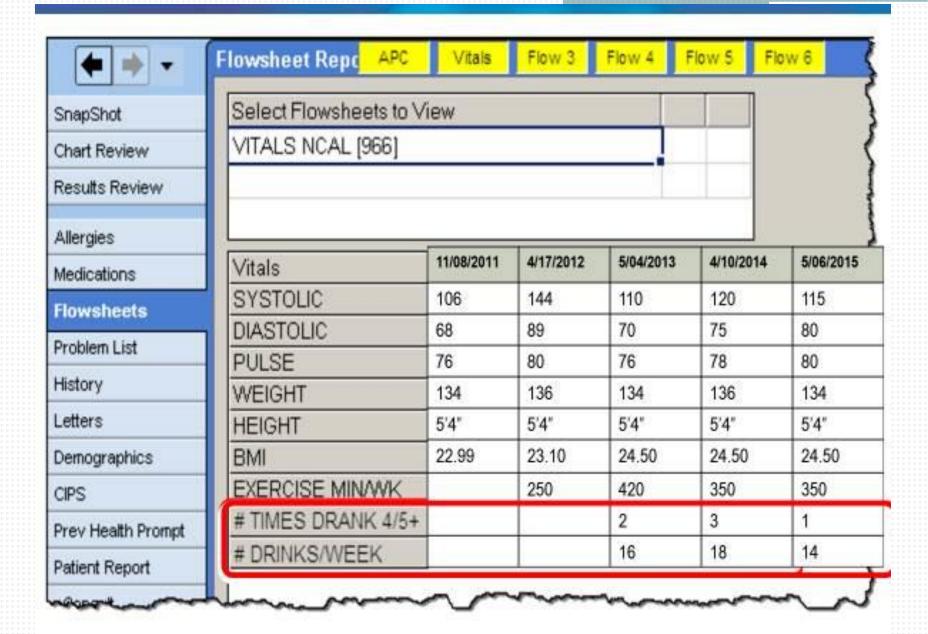
Alcohol Dependence Screening Questions:

- 1. In the past year, have you sometimes been under the influence of alcohol in situations where you could have caused an accident or gotten hurt?
  - 2. Have there often been times when you had a lot more to drink than you intended to have?

## Actionable BPA and electronic consult integration

#### **Best Practice Alert**





# Percentage Screened and Given BI by Study Arm in Year 1 in ADVISe Trial vs. Regional Implementation Since June of 2013

	PCP Arm	NPP Arm	Control	Regional Targets	Current Regional Performance
% Screened	14.7%	64.6%	5.8%	90%	89%
% Given Brief Interventions among Positive Screens	44.4%	3.4%	2.7%	80%	65%

# Alcohol as a Vital Sign (AVS): June 2013 – July, 2018, cumulative

- Unique Patients:
  - Unique patients screened (with at least 1 office visit) = 3,660,653
  - Unique patients screening positive = 5,571,573 (15%)
  - Unique patients receiving brief intervention = 364,927
- Total Patients, Including Repeats:
  - Total number of screenings = 8,462,023
  - Total patients screening positive = 843,342 (10%)
  - Total number of brief interventions = 517,648

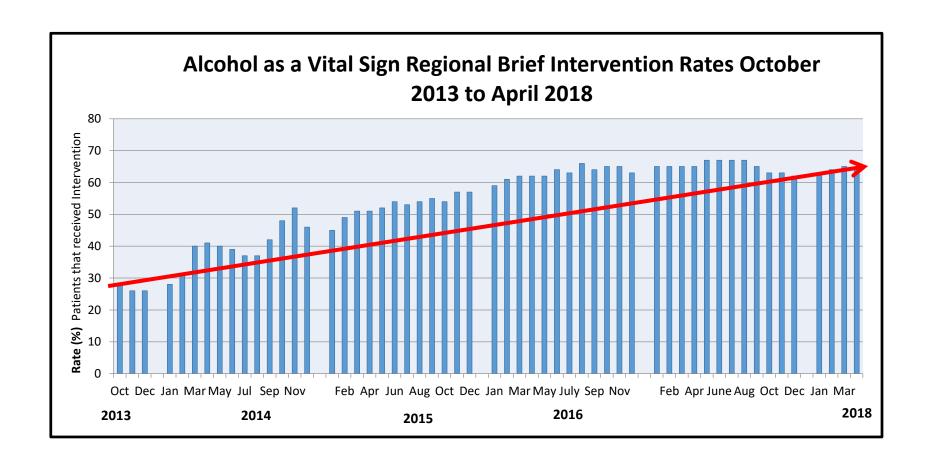
## **Alcohol SBIRT Implementation Framework**

- Leadership support
- Multi-disciplinary Stakeholder Involvement: AVS Strategy Team –
  Research, Primary Care, Chemical Dependency, Regional Mental
  Health Regular calls
- Implementation Facilitator role & Technical Assistance: troubleshooting and consultation, in-person, by phone and email
- AVS Team Alcohol Education Champions: (Primary Care) & CD
   Liaisons (Alcohol and Drug Treatment) at each medical facility –
   Regular collaborative calls
- Electronic Health Record

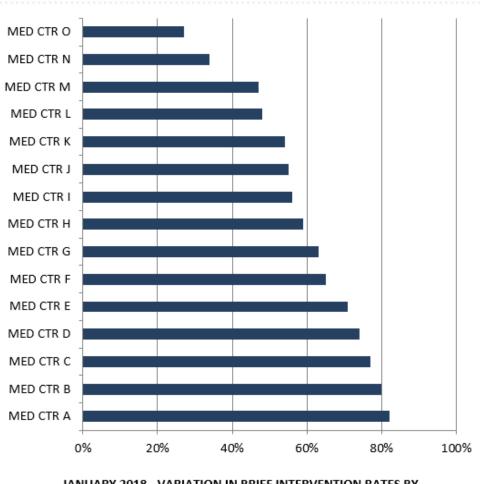
### **Alcohol SBIRT Implementation Framework**

- Training on evidence-based intervention: Adapted from the "Alcohol Clinical Training" from ADVISe (Saitz, Alford) - skills-based role-play, case study videos
- "Train the Trainers": Local Trainers → 2-hours for PCPs, 1-hour for MAs
- Onboarding: new physicians, MAs (MAPP Univ), Champions
- Performance Feedback: monthly, unblinded, to Medicine Chiefs, MA Managers, Health System Leaders
- Timely access to data: Partnership with operational analytics (QOS)
- Marketing & Communications: Wiki, Training materials for PCPs and MAs, Patient-facing materials

# Brief Intervention Rates Among Those Screened Positive, over time



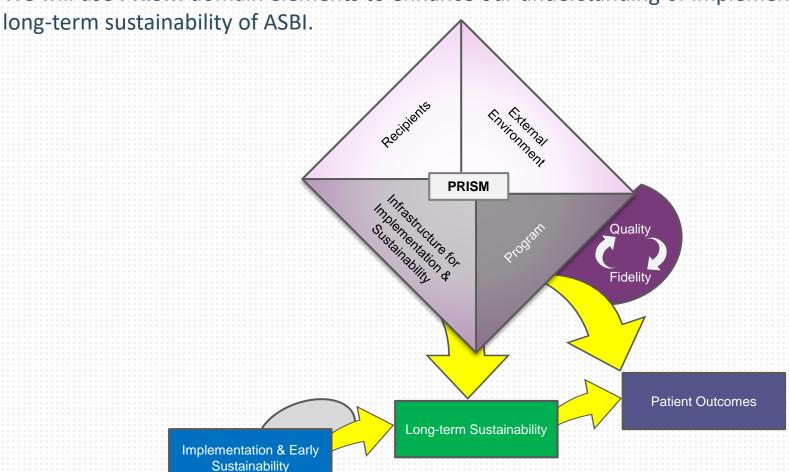
### Variability in Brief Intervention Rates by Medical Center



JANUARY 2018 - VARIATION IN BRIEF INTERVENTION RATES BY MEDICAL CENTER

The **PRISM** (Practical, Robust Implementation and Sustainability Model) conceptual framework organizes factors influencing implementation into several domains - **Intervention**, **External Environment**, **Implementation Infrastructure**, and **Recipients** 

We will use **PRISM** domain elements to enhance our understanding of implementation and



#### Guided by the PRISM domains, we will examine:

 Implementation, short-term sustainability and long-term sustainability outcomes (screening and brief intervention rates);

1/1/2014 – 12/31/2015	1/1/2016 – 12/31/2018	1/1/2019 – 12/31/2021		
IMPLEMENTATION	SHORT-TERM SUSTAINABILITY	LONG-TERM SUSTAINABILITY		

- Patient outcomes (heavy drinking days and typical drinking quantity and frequency, health services utilization and costs); and
- Fidelity and quality of brief interventions.

### **Approach**

- Electronic Health Record data from all adults w/primary care visit between 1/1/2014 and 12/31/2021, (n~3,883,446).
- **Physician Survey**. Online survey of all primary care physicians to assess perspectives on implementation process and sustainability, and to measure self-reported BI fidelity (n~1,000).
- Qualitative Key Informant Interviews. Semi-structured interviews with key informants at all 27 medical center exploring their AVS implementation experience and barriers and facilitators of implementation and ongoing sustainability.
- Patient Telephone Interviews to assess BI fidelity and quality. 30 primary care patients who received a BI in past month, from each medical center (n~450
- Utilization and Cost Data. Automated cost data capturing fully allocated costs by medical center, patient and service type.

# Questions?





# Stacy Sterling, Kaiser Permanente Stacy.A.Sterling@kp.org

